

10/

PATENT NUMBER and  
ISSUE DATE

U.S. UTILITY Patent Application

APPL NUM 10021203	FILING DATE 10/30/2001	CLASS 21106	SUBCLASS 46	GAU 2135	EXAMINER Knutson Bell
<b>**APPLICANTS**</b> Bigus Joseph; Egan Carol; Emerick Earl; Reed Terry;					
<h1>Best Available Copy</h1>					
<b>**CONTINUING DATA VERIFIED:</b>					
<b>**FOREIGN APPLICATIONS VERIFIED:</b>					
PG-PUB <input type="checkbox"/> DO NOT PUBLISH <input type="checkbox"/> RESCIND <input type="checkbox"/>					
Foreign priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 conditions met <input type="checkbox"/> yes <input type="checkbox"/> no Verified and Acknowledged Examiners's initials				ATTORNEY DOCKET NO ROC920010146US1	
TITLE : Product support of computer-related products using intelligent agents					
<small>U.S. DEPT. OF COMM. / PAT. &amp; TM. PTO-435L (Rev. 12-94)</small>					

<b>NOTICE OF ALLOWANCE MAILED</b>		<b>CLAIMS ALLOWED</b>	
		Assistant Examiner	
<b>ISSUE FEE</b> Amount Due      Date Paid		Total Claims      Print Claim for O.G.	
		<b>DRAWING</b> Sheets Drwg.      Figs. Drwg.      Print Fig.	
<input type="checkbox"/> <b>TERMINAL DISCLAIMER</b>		Primary Examiner	
		Application Examiner	
		<b>PREPARED FOR ISSUE</b>	
<b>WARNING:</b> The information disclosed herein may be restricted. Unauthorized disclosure may be prohibited by the United States Code Title 35, Sections 122, 181 and 368, Possession outside the U.S. Patent & Trademark Office is restricted to authorized employees and contractors only.			

FILED WITH:

☐ DISK (CRF)

☐ CD-ROM  
(Attached in pocket on right inside flap)